



OS version iOS 26.5

iPhone/iPad Recovery

DB Workplace Mobile

DB Systel GmbH | 15.10.2026

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1 Necessary steps before recovery

If your work iPhone/iPad is experiencing issues such as slow performance, freezing, or frequent crashes, a factory reset may help. These steps are necessary:

1.1 Back up data

To do this, follow these steps:

- a) Back up your work data and settings
- b) Secure your private data and settings

- > For instructions, see mobileworkplace.deutschebahn.com/mobile-daten-sichern
- > You can find a video tutorial at: db.de/mobile-videoanleitung

1.2 Authenticator App – optional

Note: This information only applies to users who actively use the *Authenticator app*, e.g. for administrative access with the so-called 2-person account or for multifactor authentication, e.g. for VPN with a Basic Workplace MAC.

- If you use websites or apps with a different account via the Authenticator app, make a note of this, you will have to link them again after the migration
- No further steps are necessary
- Once restored, the app needs to be re-enabled
- > Go to [Chapter 7.4 Enabling the Microsoft Authenticator App](#)

If you need to use the Authenticator app during the migration, use another smartphone/tablet to connect it to the Authenticator app. To do this, follow the step-by-step instructions:

- > [Set up multi-factor authentication \(MFA\)](#)

1.3 Create a Temporary Access Pass (TAP) - Expert Mode

After you've backed up your data, there are two options:

Your iPhone/iPad has stopped working at all:

- > Go to [Chapter 2.2 Resetting iPhone/iPad via the IT ServiceDesk App](#)

iPhone/iPad still works partially:

- > **Note:** You can find a video tutorial at: db.de/mobile-videoanleitung

Continue on the following page!

To create a Temporary Access Pass (TAP):

- Open your default browser and go to db.de/tap
- Enter your DB User Name and DB User Password
- Select For Myself and tap the blue button
- Now select "DB Workplace Mobile"
- You'll then see the Temporary Access Pass (TAP)
- Write down the Temporary Access Pass (TAP) on a piece of paper or notebook

Create a Temporary Access Pass (TAP)

This self-service allows you to create a temporary access pass (TAP) to set up a DB Workplace or Basic Workplace device.

The TAP can be created for:

- yourself
- an employee from the same company (see [EVI](#))

Register

Enter your DB user login details

DB User Anmeldenname
Max Mustermann

DB User Password

[How can I log in to other environments?](#)

Create a Temporary Access Pass (TAP) - Person selection

Choose for whom the TAP should be created:

☒ For myself

☐ For another DB employee

Create a Temporary Access Pass (TAP)

Select the product you want to set up.

DB Workplace Mobile
I want to set up a smartphone/tablet.

Basic Workplace Windows
I want to set up a notebook / PC.

DB Workplace Windows
I want to set up a notebook / PC.

DB Workplace Mac
I want to set up an Apple Mac/MacBook.

Create a Temporary Access Pass (TAP)

y&r3%9=c g2u#

Enter the Temporary Access Pass (TAP) to activate your DB Workplace Mobile device, following the instructions. This is valid until 3:34 p.m. and can be used **several times**.

Start a new session To the homepage

Note: The TAP is now valid for 60 minutes and for multiple smartphones/tablets.

Important!

The **TAP** may only be used in the **Company Portal App** even if you are asked for it in another DB app or on another iPhone/iPad.

- You'll need it later after resetting your iPhone/iPad
 - You have enough time to reset your iPhone/iPad
- > Go directly to [Chapter 2.1 Reset iPhone/iPad Yourself](#)

2 Start Recovery: Reset iPhone/iPad

Note: The following screens may have a different display depending on the device model of the iPhone/iPad.

2.1 Reset iPhone/iPad Yourself

> **Note:** A video tutorial can be found here: db.de/mobile-videoanleitung

- Open the Settings app
 - Tap General
 - Keep scrolling down and tap Transfer/Reset iPhone
 - Then select "Erase All Content & Settings"
 - You will see a note about what will be deleted by the reset as soon as you have backed up all your work data (Instructions: [Back up data](#))
 - Tap on the "Continue" button, on "Erase iPhone" when asked
 - Enter your screen lock, your iPhone/iPad will be reset automatically
- > Go to [Chapter 3: Re-setup in the Company Portal app](#)

2.2 Reset iPhone/iPad via IT ServiceDesk App

If your iPhone/iPad stops working at all, choose this step:

- Open the [IT ServiceDesk app](#) and enter your order for resetting your iPhone/iPad under "New service request"
- If you can't open the app, dial this number:
- **IT ServiceDesk**
 - Internal: Tel. 91-5555
 - External: Tel. 0361 430 8200
- **IT ServiceDesk DB Cargo**
 - Tel. 91 7777 (internal)
 - Tel. 00800 327 978 35 (external)
- If other things come up, think about it in advance:
 - Where did problems arise?
 - **Define the point of failure** to provide you with faster support
 - **In the case of Certificate issues:** Wait after registration (Chapter 6.1) **from 5 minutes to 24 hours** until all information and certificates have been transferred to the iPhone/iPad.

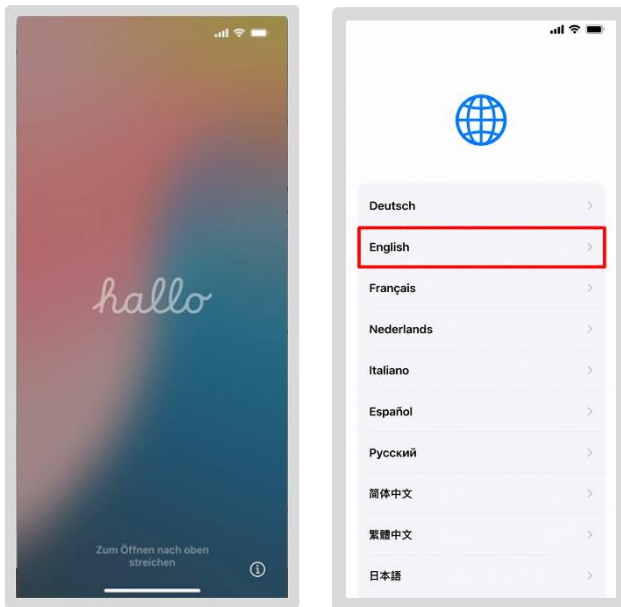
> Go to [Chapter 3 Re-Setup in the Company Portal app](#)

3 Set up again in the Company Portal app

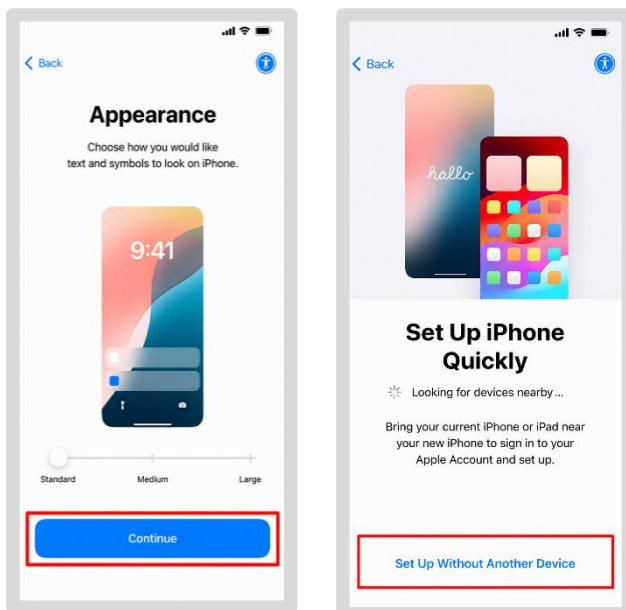
3.1 Select language

> **Note:** A video tutorial can be found here: db.de/mobile-videoanleitung

- The iOS setup wizard will start (you will be greeted with "Hello")
- Swipe up the screen with your finger
- Select your desired language and country



- Tap the Continue button
- Then tap Continue Without Another Device



3.2 Set up Wi-Fi

To set up your Wi-Fi network, choose one of these options:

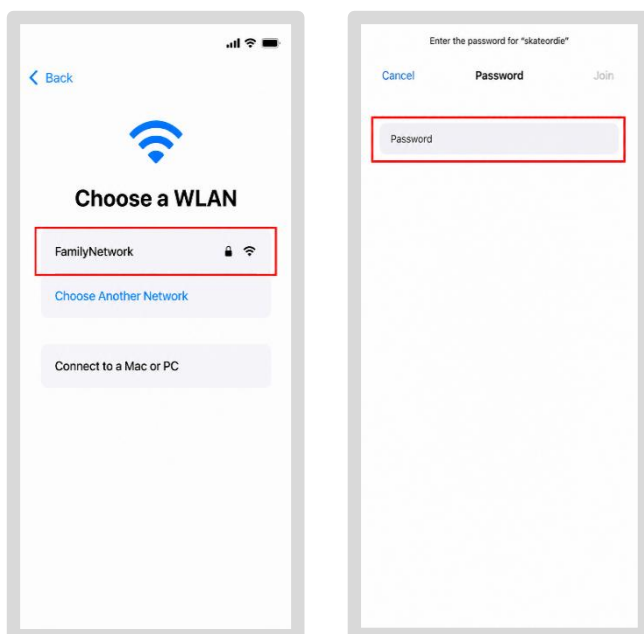
- Use your **mobile data** if you have a SIM card in your iPhone/iPad (this may be subject to a fee!)
- Set up a hotspot with your private iPhone/iPad

or

- Use a hotspot from your colleague's DB iPhone: in
- Use your private Wi-Fi if you work from home

When choosing a different Wi-Fi network, proceed as follows:

- Tap the Wi-Fi network you want to select
- Enter your personal credentials and tap Connect
- For a second request, tap "Next"



As soon as your iPhone/iPad is connected to the Wi-Fi, the connection to the DB network starts.

> Go to [Chapter 4 Registering iPhone/iPad in the DB](#)

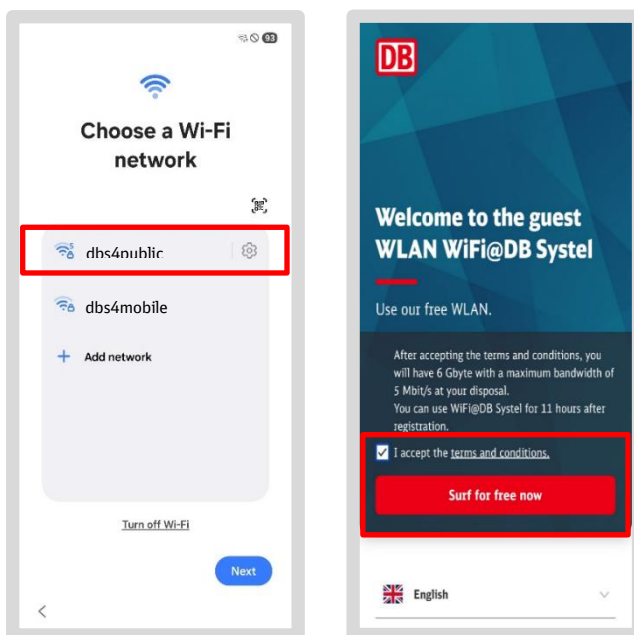
3.3 Setting up Wi-Fi in the DB building

Since the WLAN "*dbs4public*" does not always work satisfactorily in the DB buildings, we recommend that you select one of the following steps:

> Chapter 3.2 Setting up Wi-Fi

If you are in a **DB building** and want to use the "*dbs4public*" Wi-Fi, follow these steps:

- Tap on the "*dbs4public*" Wi-Fi network
- A dialog will open, accept the terms and conditions
- Tap Free Browsing Now
- Tap "Close"



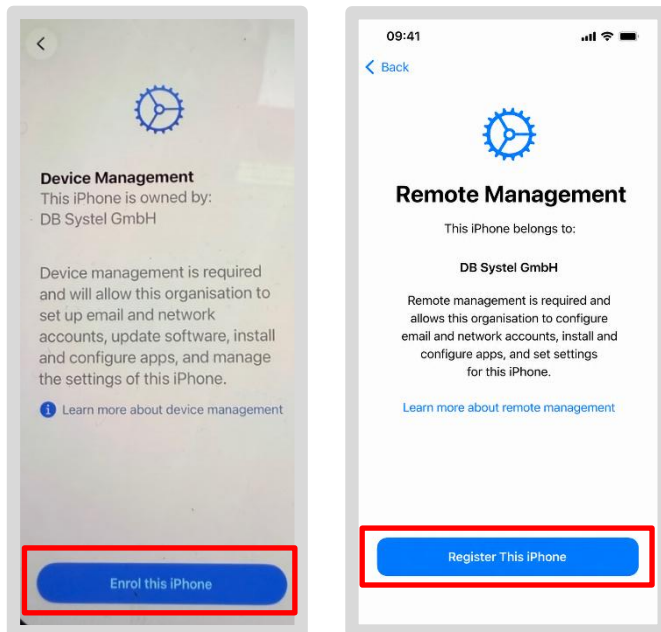
As soon as your iPhone/iPad is connected to the Wi-Fi, the connection to the DB network starts.

> Go to Chapter 4 Registering iPhone/iPad in the DB

4 Registering iPhone/iPad in the DB

In the next step, your DB iPhone/iPad must be reconnected to DB Management (Intune). Wait until an instruction appears. Depending on the network connection, the screens will noise or change.

- The iPhone/iPad is activated and managed remotely
- Tap Transfer Nothing
- Then confirm the following queries with "Register this iPhone"

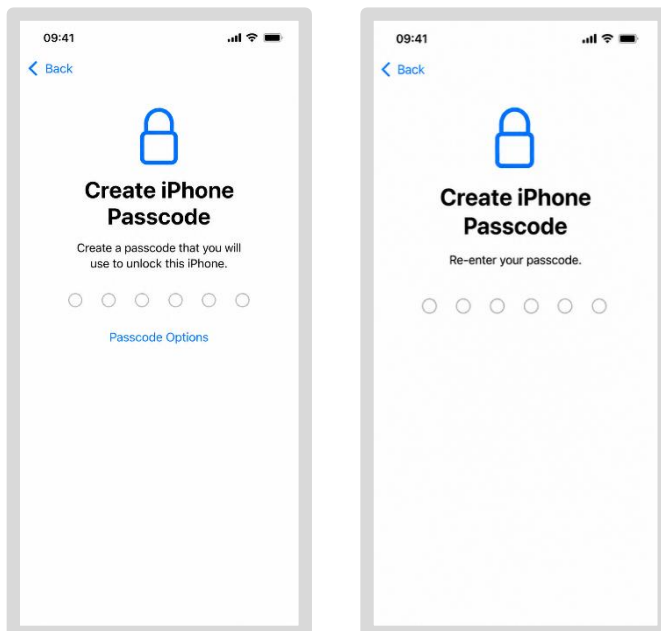


> Go to Chapter 4.1 Setting the Screen Lock

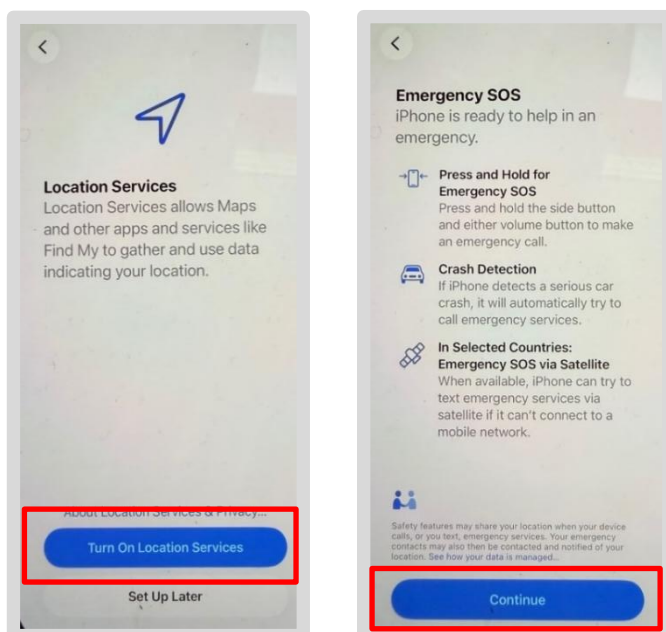
4.1 Set screen lock

To protect your iPhone/iPad, set up the device passcode.

- Make sure that the new password has a number combination of 8 digits
- Also pay attention to the information in the [privacy and usage information](#)
- Enter the password twice in a row, then tap "Next"



- Tap Turn on Location Services
- Tap "Continue" next to the SOS Emergency Info



> Go to [Chapter 5 Activate iPhone/iPad – Create Temporary Access Pass \(TAP\)](#)

5 Activate iPhone/iPad - Create Temporary Access Pass (TAP)

5.1 What is necessary for the creation of the Temporary Access Pass (TAP)

To set up your iPhone/iPad within DB Management (Intune), you need these things:

- a valid temporary access pass (TAP)
- Your DB User Name and DB User Password
- the *Microsoft Intune Company Portal app* (short Company Portal App)

If you've already created an Access Pass:

- > Go to Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)
- > Otherwise, go to Chapter 5.2 Creating a Temporary Access Pass (TAP)

Just for information:

The DB User is the user account for all employees in the DB Group. It consists of a password of your choice and an automatically generated login name.

- > If you **have forgotten your DB User password**, you can reset it under db.de/password

Alternatively: Open the *DB Mobile Info App* on your old DB iPhone/iPad, select the "Service" tab and tap on the line "Reset DB User Password"

- > To change your **password**, see DB User Change Password
- > You can find **out how to** get your DB User in Precondition: DB User
- > Your "**DB User Name**" can be found in DeBI under: db.de/debi

5.2 Create a Temporary Access Pass (TAP)

- > **Note:** You can find a video tutorial under db.de/mobile-videoanleitung

Variant 1:

You have a second iPhone/iPad or a DB Workplace Windows or Mac that is already logged in to DB Management (Intune). In this case, stay in the current chapter.

Variant 2:

A colleague from the same company (z.B. DB sales) will support you if he/she owns a DB smartphone/tablet (or iPhone/iPad) or a DB Workplace Windows or Mac.

- > Go to Chapter 5.3 Create a temporary access pass for a colleague here

Variant 3 - Expert Mode:

You only have one iPhone/iPad and were able to use it to the extent that you created a temporary access pass (TAP) yourself before resetting. Make a note of your access pass.

- > Then go to Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)

Note: Your TAP is only valid for 60 minutes and for multiple smartphones/tablets!

Continue with variant 1:

- Open your default browser and go to db.de/tap
- Enter your DB User Name and DB User Password
- Select For Myself and tap the blue button
- Now select "DB Workplace Mobile"
- You'll then see the Temporary Access Pass (TAP)
- Write down the Temporary Access Pass (TAP) on a piece of paper or notebook

Note: The TAP is now valid for 60 minutes and for multiple smartphones/tablets.

Important!

The **TAP** may only be used in the **Company Portal App** even if you are asked for it in another DB app or on another iPhone/iPad.

- You can now activate your iPhone/iPad in the *Company Portal app*
- > Go to Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)

Important!

Your iPhone/iPad is not yet connected to the
DB Management (Intune)!

Enter the **Temporary Access Pass (TAP)**
in the *Company Portal App* a.

Follow the step-by-step instructions in:

- > Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)

5.3 Create a temporary access pass for a colleague

To create for a colleague: in a TAP, follow these instructions:

- Open your default browser and go to db.de/tap
- Enter your DB User Name and DB User Password
- Select "For another DB employee"
- Enter the DB user name of your colleague(s): in and tap on the magnifying glass
- Select the correct colleague(s): in and confirm the entry below
- Tap the blue button

The left screenshot shows the 'Create a Temporary Access Pass (TAP)' screen. It includes a header with the DB logo and a menu icon. Below the title, there is a description: 'This self-service allows you to create a temporary access pass (TAP) to set up a DB Workplace or Basic Workplace device.' The screen lists two options for creating the TAP: 'yourself' and 'an employee from the same company (see EVI)'. A 'Register' section prompts the user to 'Enter your DB user login details', with fields for 'DB User Anmeldename' (containing 'Max Mustermann') and 'DB User Password'. A red box highlights these fields. Below the fields is a link 'How can I log in to other environments?' and a blue arrow button.

The right screenshot shows the 'Create a Temporary Access Pass (TAP) - Person selection' screen. It prompts the user to 'Choose for whom the TAP should be created:' with two radio buttons: 'For myself' and 'For another DB employee' (selected). Below this is a search bar with 'Max Mustermann' entered. A red box highlights the search bar and the search results. The results show a list of details for 'Max Mustermann': 'DB User: Name: [redacted]', 'E-mail: [redacted]', 'Department: [redacted]', and 'Company: DB Systel GmbH'. A checkbox 'I confirm that I have established the employee's identity.' is checked. At the bottom is a blue arrow button.

The colleague must now enter his/her DB user password:

- To do this, let the colleague: in to the computer

or

- Give control in *Teams* to the colleague: in
- The DB colleague: enter the DB user password in
- Now select "DB Workplace Mobile"
- You'll then see the Temporary Access Pass (TAP)
- Write down the Temporary Access Pass (TAP) on a piece of paper or notebook

Note: The TAP is now valid for 60 minutes and for multiple smartphones/tablets. You will need it later when setting it up in the **Company Portal app**!

Issue a Temporary Access Pass (TAP) for Lisa Mustermann

The TAP recipient must now sign in.

Sign in

DB user login name
Lisa Mustermann

DB user password

Important note for recipients: Sign in personally with your DB user credentials. Never share this information with anyone else.

← →

Create a Temporary Access Pass (TAP)

y&r3%9=cg2u#

Enter the Temporary Access Pass (TAP) to activate your DB Workplace Mobile device, following the instructions. This is valid until **3:34 p.m.** and can be used **several times**.

Start a new session To the homepage

- The colleague can now store his or her iPhone/iPad in the *Company Portal App* Activate

> Go to Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)

Important!

Your iPhone/iPad is not yet connected to the
DB Management (Intune)!

Enter the **Temporary Access Pass (TAP)**
in the *Company Portal App* a.

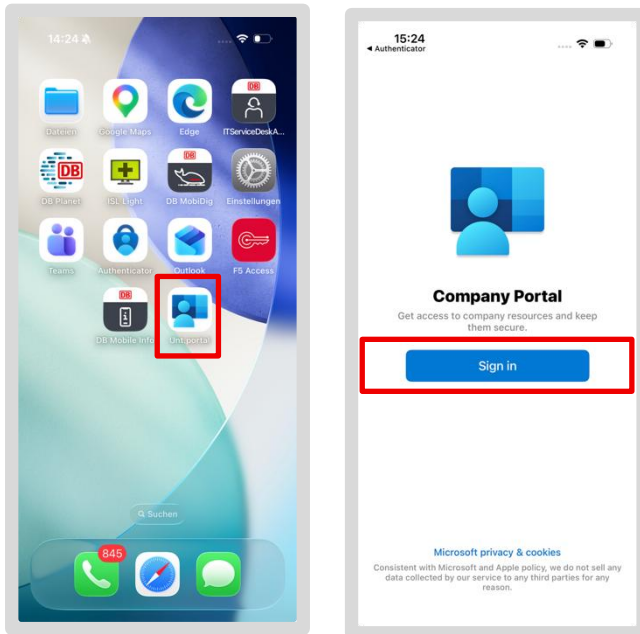
Follow the step-by-step instructions in:

> Chapter 6 Activate iPhone/iPad with Temporary Access Pass (TAP)

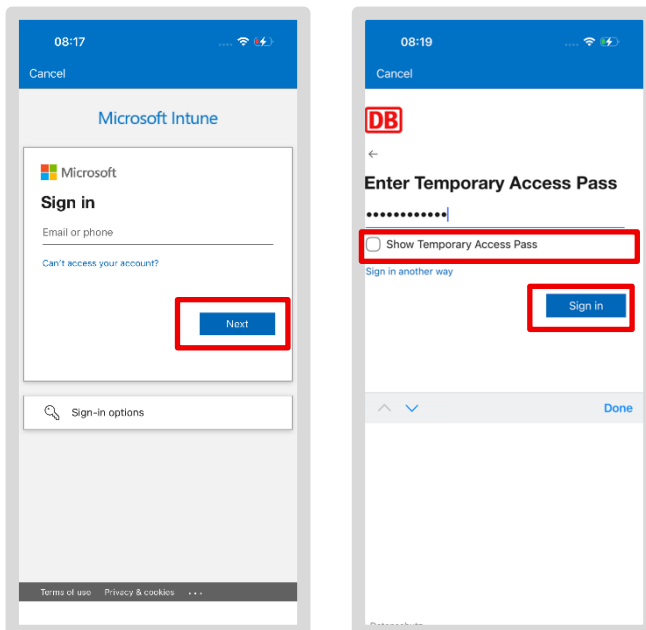
6 Activate iPhone/iPad with Temporary Access Pass (TAP)

> **Note:** A video tutorial can be found here: db.de/mobile-videoanleitung

- First, check if you've received a Temporary Access Pass (TAP)
- Open the *Company Portal* app (under Portal)
- Then tap on the "Sign in" button



- Enter your **DB User email address** (not the DB User!) and tap "Continue"
- **Tip:** Check the box next to "Show temporary access pass"
- Enter your temporary access pass, then tap Sign In



If you get an error message:

- Create a new TAP and repeat the registration!
- > Go to [Chapter 5 Activate iPhone/iPad - Create Temporary Access Pass \(TAP\)](#)
- > Otherwise, go to [Chapter 6.1 Setting up access to all DB apps and websites](#)

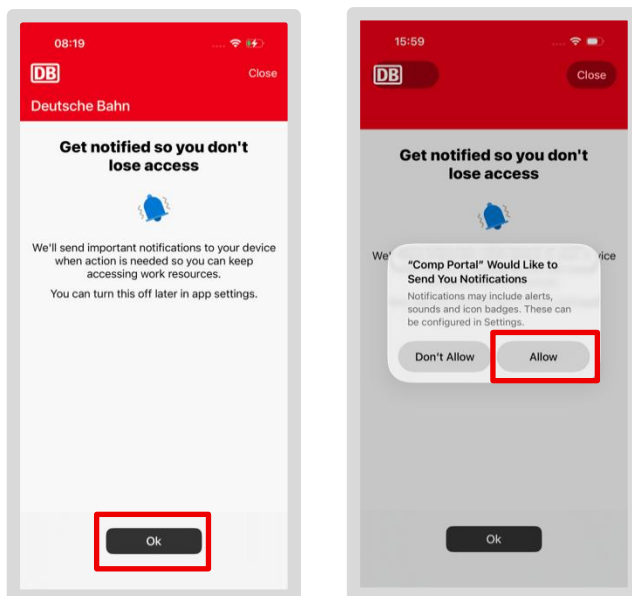
Note: As long as the Temporary Access Pass (TAP) is valid (within the 60 minutes) and you, for example, *Outlook*, *Teams* or open the IT ServiceDesk app, you will be asked for the temporary access pass, type in your noted temporary access pass here as well.

6.1 Set up access to all DB apps and websites

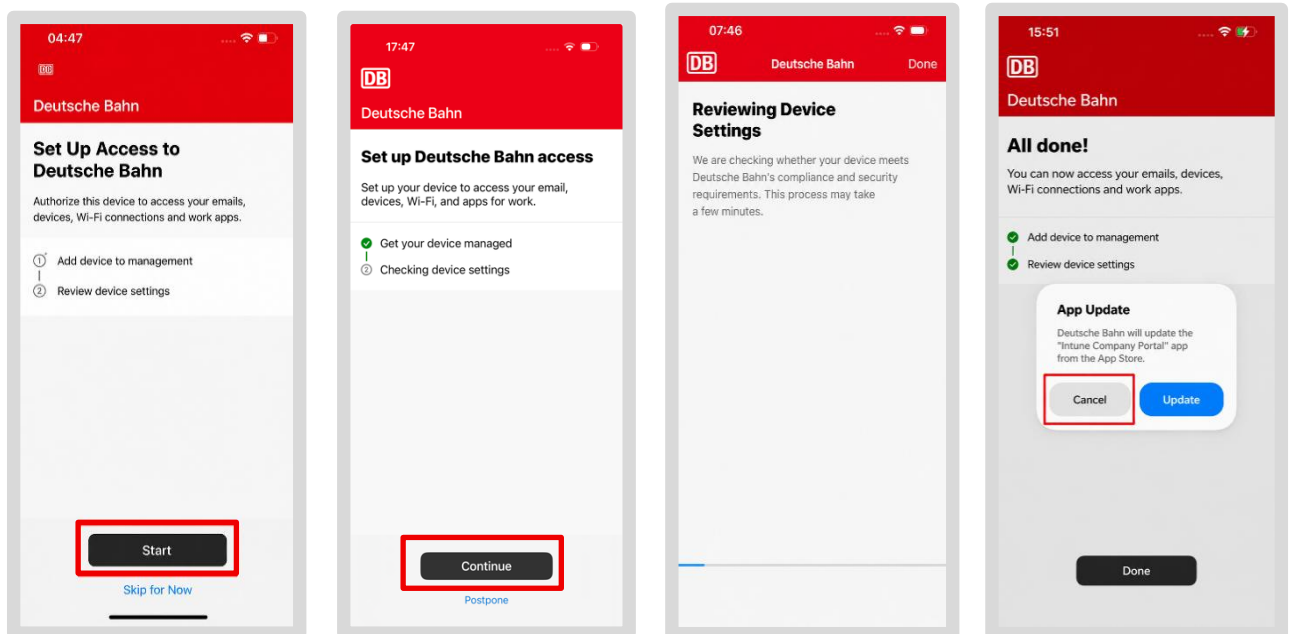
Note: The provision of the certificates can take 5 minutes to 1 hour. Only then can you use your apps such as *Outlook*, *Teams*, etc.

Important: **Stick to your iPhone/iPad**, otherwise the iPhone/iPad will not be in the *Company Portal* App and you are not able to work!

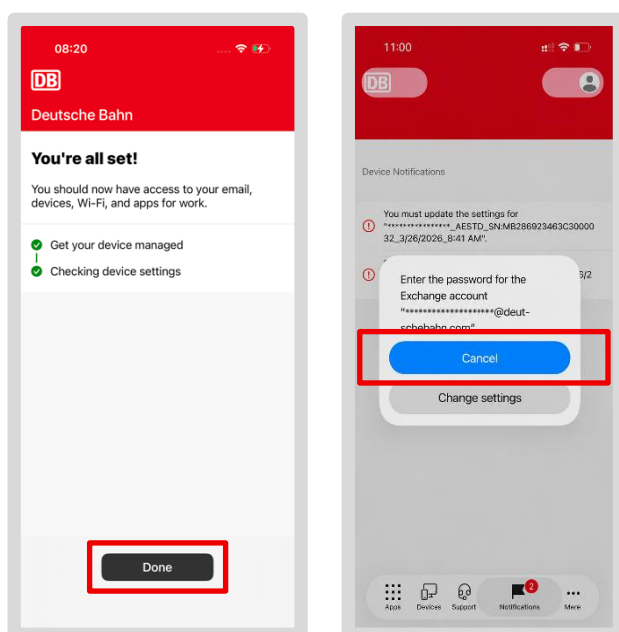
- When prompted to receive notification, tap OK
- Then tap on "Allow" in the dialog



- Tap "Begin" to get access to DB Management
- Then tap Next
- For the following queries, tap Cancel, then tap Done



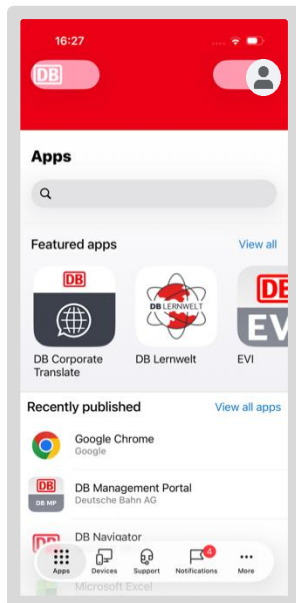
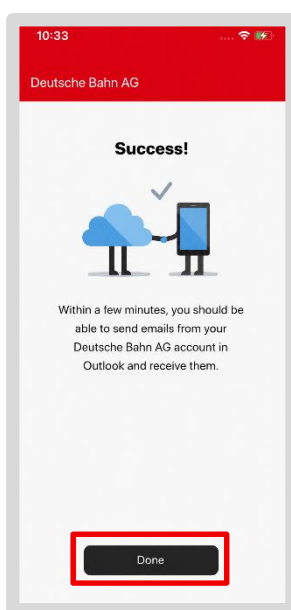
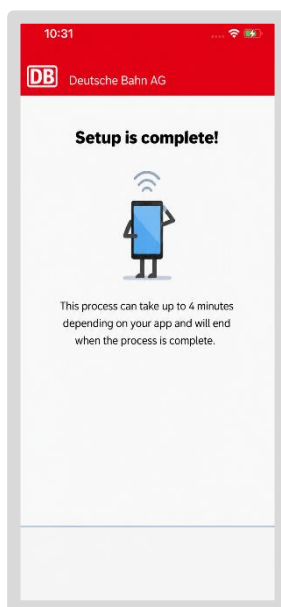
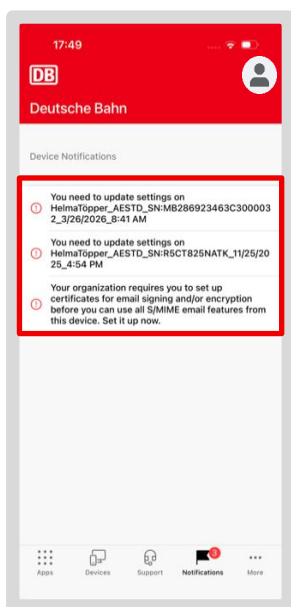
- **Note:** The device settings are being checked, wait a moment!
- If the refresh dialog comes up again, tap Update
- When the Exchange account request dialog appears, tap Cancel



6.2 Set up email encryption

When "All done!" appears:

- Swipe down from the top of the light gray area to refresh the page
 - A message appears about setting up certificates for email signing and encryption
 - Tap on the message, then it will load and it will appear "Setup is finishing..."
 - Tap "Done", encrypted emails can now be received
 - You will now see all DB apps that *are downloadable in the Company Portal app*
- > If you want to set up encryption later, then look at [DB Questions](#)



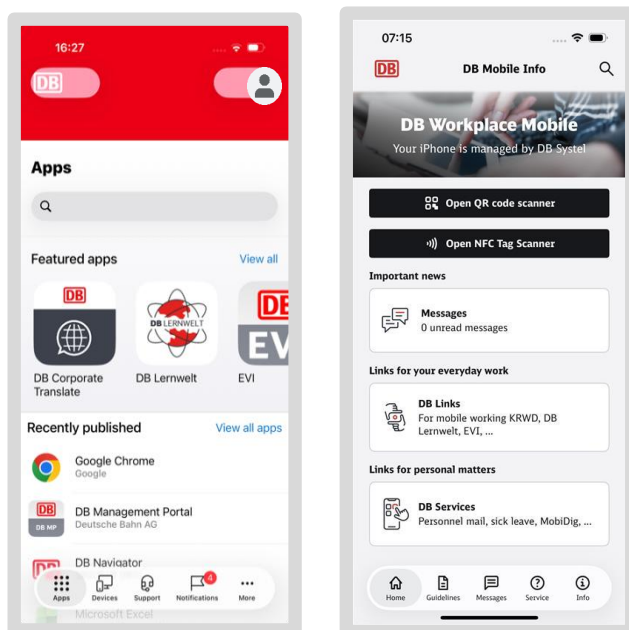
6.3 DB Apps

Note: The provision of the certificates can **take 5 minutes to 1 hour**. Only then can you use your apps such as *Outlook*, *Teams*, etc.

After the setup is complete, DB apps such as *Outlook* or *Teams* are automatically downloaded. Your company-specific or business-specific apps are then loaded.

- You can download more DB apps from the *Company Portal app*
- Use Safari as the default browser for web links, such as DB Planet or DB Questions
- With the *DB Password app*, you can save passwords on your iPhone/iPad
- Use the *Outlook app* for emails, calendars, and contacts, synchronization with Apple's native *Mail* and *Calendar* app is no longer offered
- For private apps, you need a private Apple ID, enter your private email
- If you use *ASES* or *ATOSS Staff Center* as a time tracker, here is the guide to the most important functions:
 - > [ATOSS Staff Center - most important functions](#)
- If you use your Deutschlandticket in *DB Navigator*, you can reactivate it in this way:
 - > [Can I transfer the digital Deutschland-Ticket job ticket to another mobile phone?](#)

The **Welcome App** is **no longer** on the DB iPhone/iPad, for which there is the **App DB Mobile Info** with all information, useful links and data about your DB iPhone/iPad.



7 Necessary settings

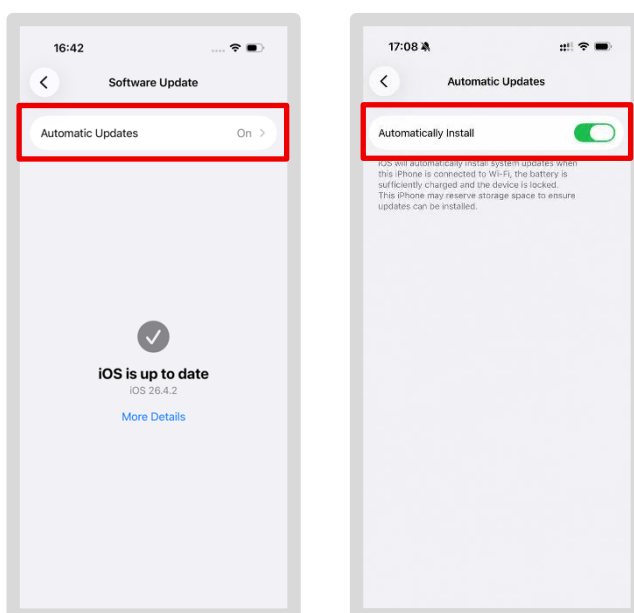
Note: The provision of the certificates can be **5 minutes to 24 hours** . Only then can you use your apps like Outlook, Teams, etc.

7.1 Install iOS OS Updates

- Open the *Settings* app
- Tap General
- Then tap on "Software Update" (new software versions will be displayed here)



- activate the "automatic updates" function



Important:

If a button starts with "Update automatically", tap it, then tap "Download automatically". The iPhone/iPad downloads the update and installs it, you should be connected to the Wi-Fi for this. Otherwise, it may happen that your iPhone/iPad cannot use the DB apps or the certificates for your iPhone/iPad cannot be provided!

7.2 MS Defender App – Opening Required

The *Microsoft Defender: Security app* (MS Defender App *for short*) protects against cyberattacks and scans existing apps for malicious software. For the protection to be active, open the app 1x.

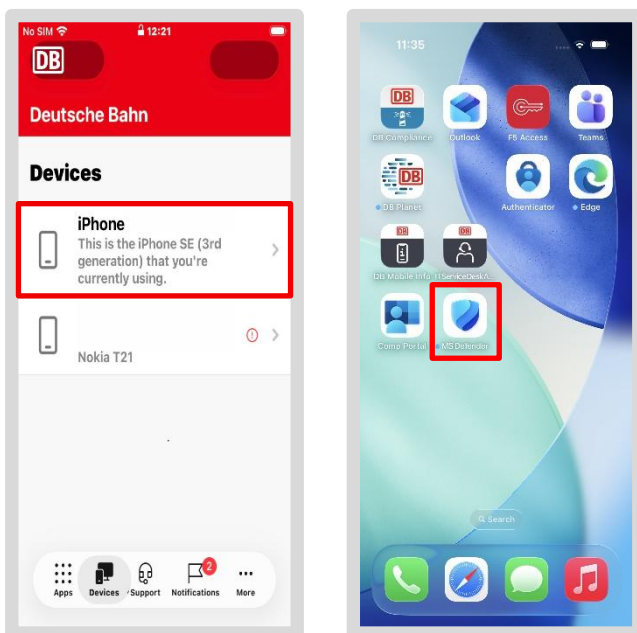
Important:

If your iPhone/iPad has the **Defender not enabled** your iPhone/iPad is not compliant with the applicable DB CSIRT Secure Configuration Policies and will **to 21 days Be of limited use**.

This means: Apps such as Teams, Outlook, OneDrive are thus **no longer usable!**

Setting up the MS Defender app:

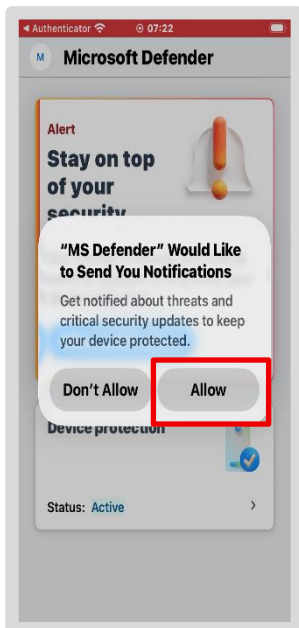
- Hold your iPhone/iPad in **portrait mode** so that the screens can be displayed as they are shown in the instructions!
- Check that your iPhone/iPad is set up and signed in to the Company Portal!
- To do this, open the *Company Portal* app and tap Devices at the bottom
- When you see your iPhone/iPad in the overview, it is ready to set up
- Go back to the home screen of the iPhone/iPad and search for the *MS Defender app*
- Tap on the app icon of the *MS Defender App* to open it



Assign permissions:

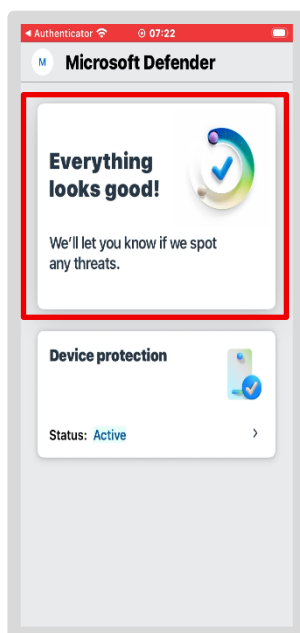
The *MS Defender* app asks if you are allowed to send messages:

- tap Allow



The following threat indicators are now visible:

- If a **green tick** is visible, **no danger has been detected**
 - If **no green tick** is visible, please wait a few hours and restart the app (close and reopen the app)
- > If you still don't see a green checkmark, go to: [DB Questions](#)



The iPhone/iPad is now protected against attacks.

7.3 Setting up Outlook / creating an email account

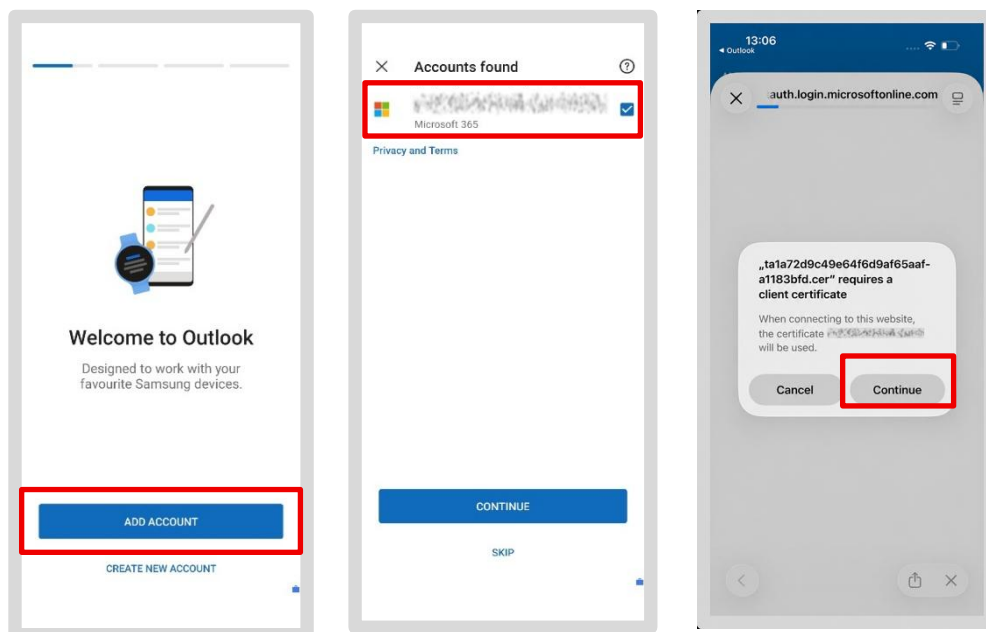
Note: The provision of the certificates can **take 5 minutes to 1 hour**. Only then can you use your apps such as *Outlook*, *Teams*, etc.

> Do you have questions about writing and sending emails? On [ITfit](#) you will find useful tips and instructions on how to use *Outlook*.

> You are an employee of DB E&C: You have questions and/or there was an error or problems with the certificates, then take a look at [DB Questions](#)

To set up Outlook:

- Tap the *Outlook* app
- Your email account is automatically saved – tap "Add Account"
- Select your email address by tapping Add Account
- Tap "Continue" when requesting certificates



Your email account will now be set up:

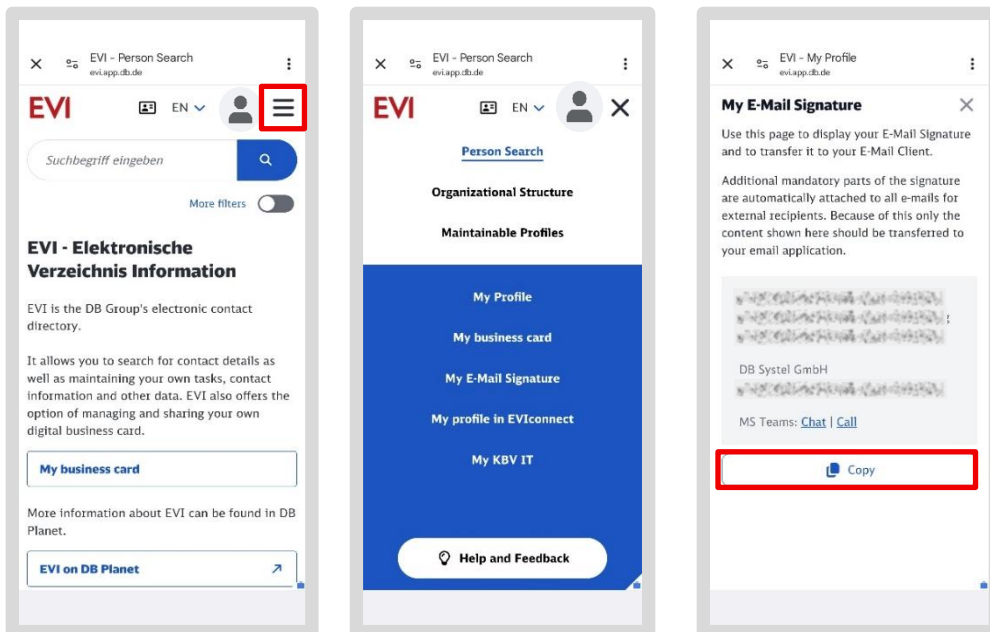
- Tap "Maybe Later" when prompting for another account
- And activate "No, thanks" on notification
- Your emails will now load (this process may take a few minutes) - then you can read and write emails again

7.3.1 Outlook: Setting up your e-mail signature

An e-mail signature is a mandatory part of official communication. It is at the end of an e-mail and, according to the law, must contain certain information, such as the company name and the official headquarters of your DB company. You can find the text for your e-mail signature in DB's central telephone book, the EVI app.

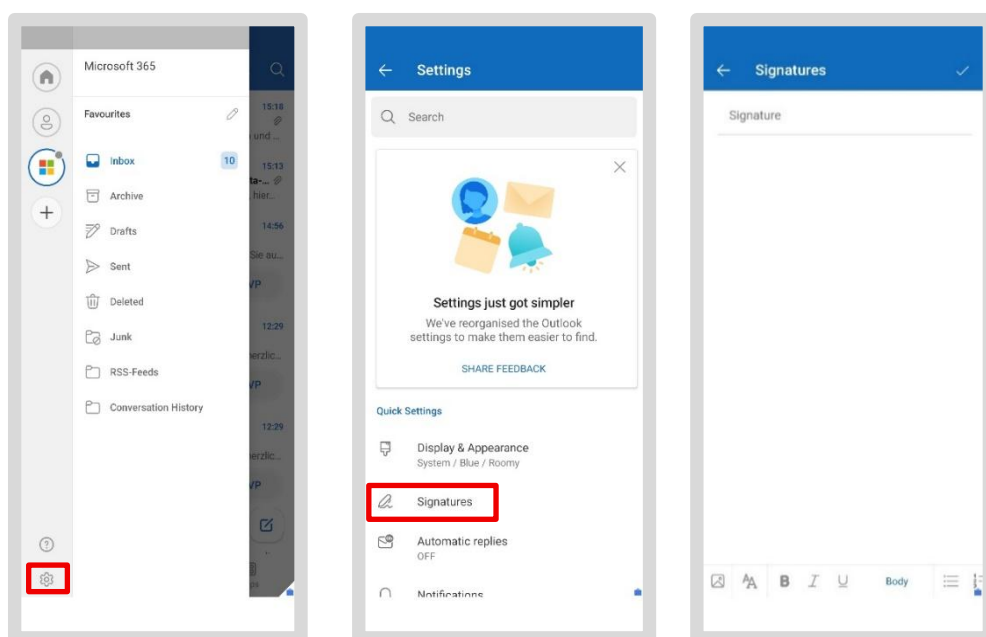
This is how you get your email signature from EVI:

- Open the *EVI app*
- Tap the three lines next to your profile picture in the top right corner
- Then tap My Email Signature
- Copy your personal signature



Paste the signature in Outlook:

- Open the *Outlook app*
- Tap your profile picture in the top left, then tap the gear at the bottom
- Now tap on "Signature"



- A field for the signature will open (if there is anything there, delete it)
- Now long tap on the field until the "Insert" field appears and tap on it
- Your copied signature from the *EVI* is inserted

Close the window – your signature will now be automatically inserted on all new emails

Note: If you have multiple email accounts set up, you can use the Signature per account slider to set up a signature for each account. Otherwise, the signature on file will be used for all your email accounts.

7.3.2 Outlook: Importing Private Appointments and DB Navigator Appointments

With the migration to Intune, there is no synchronization with the native Apple apps "Mail" and "Calendar".

Integrate your private calendar into the work Outlook app:

> Go to [DBQuestions - Integrate Private Calendar into Outlook](#)

Save appointments on the DB Navigator in the official Outlook app:

There are two ways to do this: You have already integrated your private calendar into Outlook or you only want to integrate the event into your Outlook calendar.

a) Integrate appointments from DB Navigator from your private calendar into Outlook

- Prerequisite: private calendar is integrated into Outlook (see above)
- Open the page [bahn.de](#) in the browser
- After you have selected your desired connection, tap on the "Save to calendar" button
- The event is stored in the private app and appears in the Outlook calendar

b) Integrate appointments directly from the DB Navigator into the Outlook app

- Open the *Edge app* and go to the [bahn.de page](#)
- After you have selected your desired connection, tap on the "Save to calendar" button and download the appointment
- Send the calendar data ics. File to yourself in the Outlook app
- Open the email in Outlook, tap the ics. Attachment, then tap Add
- The appointment is saved in the Outlook calendar

7.3.3 Outlook: Encrypt e-mails

E-mails that you send within the DB Group receive encryption by default. This is sufficient for most requests. You don't need to do anything else!

When you send an email, however, always pay attention to these two rules:

- The email contains only as much personal data as necessary
- The subject of the email does not contain any confidential information
- If you want to send particularly sensitive data (e.g. personal data) by e-mail, you must also encrypt the content of the e-mail. Outlook offers you e-mail encryption.

> You have already activated this during setup as described in [Chapter 6.2 Setting up email encryption](#).

> If this is still missing, set up encryption as described in [DB Questions](#).

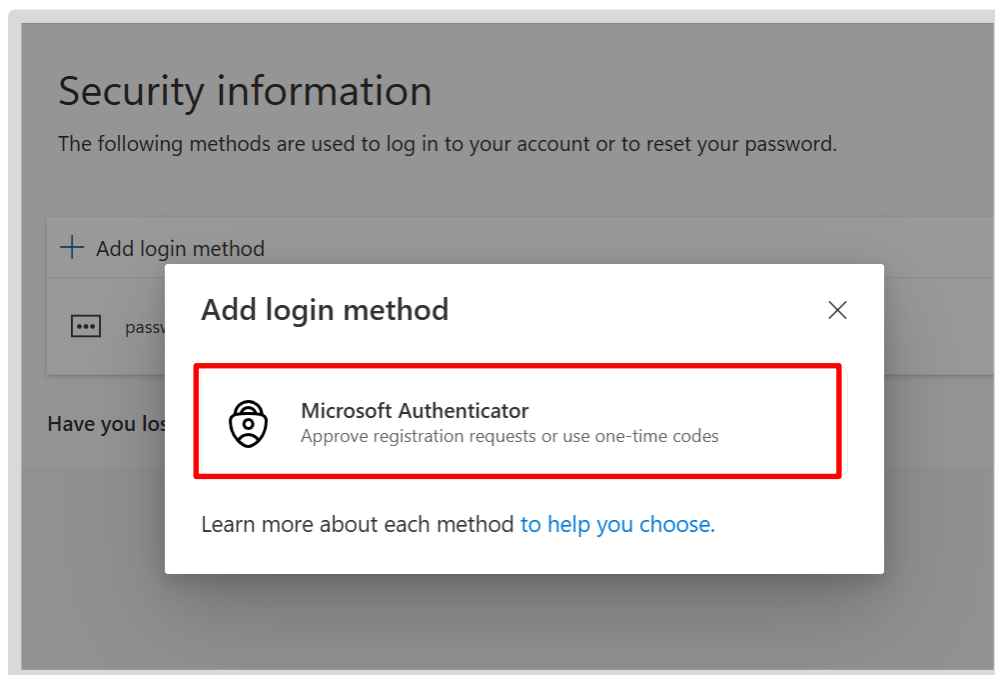
7.3.4 Outlook: Synchronize e-mail

All your emails are automatically backed up in the Outlook app and synced to your connected Office account. This means that no matter which device you log in from, whether iPhone/iPad or BKU calculator/Basic Workplace calculator, you are always **up to date**.

7.4 Re-enable the Microsoft Authenticator app

If you've been using the *Authenticator app*, follow these steps:

- Open the page on db.de/authenticator on your BKU /Basic Workplace bzw. DB Workplace Windows or Mac
- Tap the "Plus icon" and the "Add login method" button
- a dialog opens, select "Microsoft Authenticator"



- Switch to your iPhone/iPad and open the *Microsoft Authenticator app*
- Open this page for [step-by-step instructions](#) and tap on the "MFA setup guide" button and go through the steps provided
- You can then use the *Microsoft Authenticator app* to authenticate on your iPhone/iPad
- Do you have the **Authenticator app for websites or tools** , now reactivate the app in the web-sites

Reference: If you're having trouble finding the connections in the *Authenticator App* after the restoration, use the Self Service: "Reset Microsoft Authenticator App (MFA)": db.de/resetmfa then follow the steps from top to bottom in this section.

7.5 Enabling Block Mode – Optional

If it is important for your iPhone/iPad to enable block mode and you had enabled it before the migration.

> Go to the [Apple Support Page](#) and activate the mode as described on the page

7.6 Notes on using apps

Messenger

- WhatsApp is not provided via the *Company Portal app* and can only be used with the privately stored contacts (private use)
- For official communication, the *Company Portal App* provided apps (e.g. *Teams*)

Camera

- For work photos, use the *OneDrive app*, which saves photos directly to *OneDrive*
- The *Camera App* is to be used for private use only

7.7 Back up files

- Store files, e.g. PDF documents or images, only in *OneDrive*, not locally in the Files app
- Store photos in *OneDrive* only
- Don't save files using the following way: "Share > Send a copy (PDF) > Send with another app > Create PDF"

You can find a short guide to data backup here:

> mobileworkplace.deutschebahn.com/mobile-daten-sichern

Congratulations!

You have successfully restored your work iPhone/iPad!

For more information about your iPhone/iPad, visit the app: *DB Mobile Info*.

> How to use your *OneDrive* saved contacts, the document says: "*Setup*" Chapter 8.5 - Contacts in *OneDrive Secure* on db.de/ae

> You can find a quick guide to setting it up under db.de/mobile-setup