



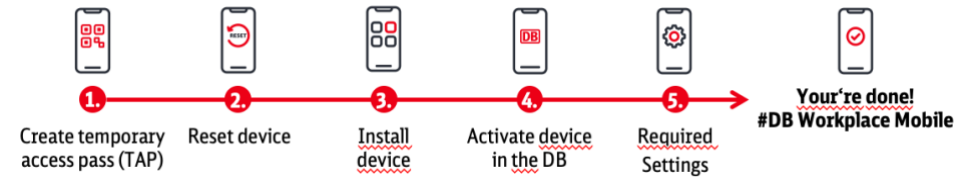
DB internal

Quick guide for experts | Version 1.0

# Migration to DB Workplace Mobile Switch to Intune Nokia/HMD smartphone/tablet (Android operating system 14 and higher)

DB System GmbH | January 2026

## Migration process



### Steps before migration

- Receive e-mail for migration
- Appointment booked in the PME tool
- Work and personal data backed up  
([🔗 mobileworkplace.deutschebahn.com/mobile-daten-sichern](https://mobileworkplace.deutschebahn.com/mobile-daten-sichern))

### 1. Create temporary access pass (TAP)

- Open [🔗 db.de/tap](https://db.de/tap) or scan the QC code
- Create the temporary access pass and make a note of it (Valid for 60 minutes)
- Then reset your device



### 2. Reset device

- For HMD: Go to Settings App > System > Reset options > Delete all data
- For Samsung: Go to Settings App > General administration > Reset > Delete everything

### Set up again in Microsoft Intune

#### Select language

- Select the language you want
- Tap "Let's go"
- If a SIM card is inserted in your smartphone/tablet, follow the steps on the screen
- Tap "Skip" on the next screen

#### Set up Wi-Fi

Next, set up the Wi-Fi. Choose one of these options:

- Use your **mobile data** if you have a SIM card in your smartphone/tablet (this may be subject to a charge!)
- Set up a hotspot with your private smartphone/tablet
- Use your private Wi-Fi if you are working from home

### 3. Install device

- Several screens are now displayed
- Confirm the prompt with "**Next**" and the following screen with "**Next**"
- Updating the device may take some time or even a very long time in some cases. Be patient here!
- The required apps are installed

#### Set screen lock

- Set your own personal screen lock (PIN or password)
- Make sure that the new password or a new number combination has six digits

#### Install DB apps

- Then tap "**Install**"
- Scroll down and tap "**Done**"

#### Google account – not necessary

- Then tap "**Not now**".
- No private Google account is required for your DB smartphone/tablet!
- Therefore, tap "**Skip**" in the next step

#### Activate Google service

- Tap "**More**" for the Google services
- Send usage and diagnostic data: **Tap the slider to switch off** the Send usage and diagnostic data function
- Scroll further and then tap "**Accept**"

The screen may change here:

- For **Android operating system 14**: Select browser and search engine – optional
- For **Android operating system 15**: Complete the set-up

#### Select browser and search engine – optional

- The prompt *Select browser and search engine* is sometimes skipped
- In the browser selection, scroll down to **Mircosoft Edge**
- Select this and tap "**Set as default**"
- Select **Google** under the search engine
- Tap "**Set as default**"

#### Complete set-up


- Swipe down from the top and tap the "**Complete set-up**" notification
- Tap "**Start**" and wait
- When prompted to *Copy data*, tap "**Do not copy**" and confirm the following dialogue with "**Do not copy**"
- When prompted for your personal account, tap "**Skip**"
- For the other steps, tap "**Skip**"

**Note:** If your device does not behave like this, reset it again.

### 4. Activate device in the DB

Now retrieve your noted **temporary access pass (TAP)**. If you have not created a temporary access pass (TAP), then go to point 1.

**Attention:** enter the temporary access pass only in the Intune app!

 Open the "**Intune**" app

- Then tap the "**Sign in**" button
- Enter your **DB User e-mail address** (not your DB User) and tap "**Next**"
- Tick the box next to "Show temporary access pass"
- Enter your temporary access pass and tap "**Sign in**"
- If you receive an error message: create a new temporary access pass and repeat the sign-in process as described in point 1

#### Set up access to all DB apps and websites

- Access to the DB network is now set up
- Tap "**Register**" and "**Next**"
- When the tick appears next to *Register device*, tap the "**Done**" button

**Note:** After registration, wait between 5 minutes and 24 hours until all information and certificates have been transferred to the smartphone/tablet.

You can then use your apps such as Outlook, Teams, etc.

#### DB apps

Once the set-up is complete, the DB apps, such as the Outlook app or Teams app, download automatically. You can download other DB apps from your work Google Play Store (the app with the suitcase symbol) in the "Work" area.

Open the **DB Mobile Info app**. Here you will find useful links to apps or websites, instructions for setting up, restoring, migrating, or news and information relating to your DB smartphone/tablet. Take a look and put it on your home screen right away.

### 5. Required settings

#### Check for operating system updates

- Go to the "Personal" section
- Tap the "Settings" app
- Select "System" and then "HMD FOTA"
- Tap "System update"
- Carry out pending updates by tapping "Install update"

#### You're done!

DB Workplace Mobile