User manual version 1.0

Setup Multi User Service
Gigaset smartphone/tablet
(Android One Operating System)

DB Systel
Digital bewegen. Gemeinsam.

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1 First steps

The device must be integrated into DB Systel's Enterprise Mobility Management. Some adjustments are necessary for this. In the following, all relevant clicks are highlighted by a red frame.

Before resetting to factory settings, back up your work and private data and settings. You can find instructions on how to back up your data here: **www.db.de/ae.**
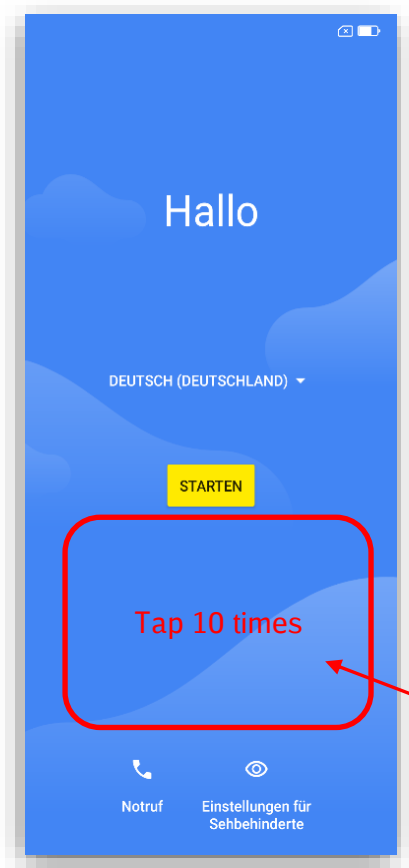
1.1 **Start setup**

After unpacking or resetting the unit, follow the on-screen instructions to set up the unit.

During setup, make sure your smartphone/tablet is connected to the internet, otherwise you will not be able to complete the setup.

- Make sure that the smartphone/tablet is either connected to the power supply or has a high battery level during the recovery.
- Switch on the smartphone/tablet.

- Check whether the desired language is selected. If not, adjust it.

Hallo

DEUTSCH (DEUTSCHLAND) ▾

STARTEN

Tap 10 times

Notruf   Einstellungen für Sehbehinderte

■   In the installation help**, do not** tap **Start,** but tap the free area on the screen **ten times**.

■   The camera opens.

1.2 **Scan QR Code**

Scan the QR code that suits you. Below you will find the QR codes for:

- QR code multi-user service standard devices
- QR code for DB Training employees

1.2.1 QR Code standard devices

- If Wi-Fi is available:

■ When no Wi-Fi and only Mobile Data is available:

1.2.2 QR Code for employees of DB Training

❚ When Wi-Fi is available:

QR Code for employees of DB Training:
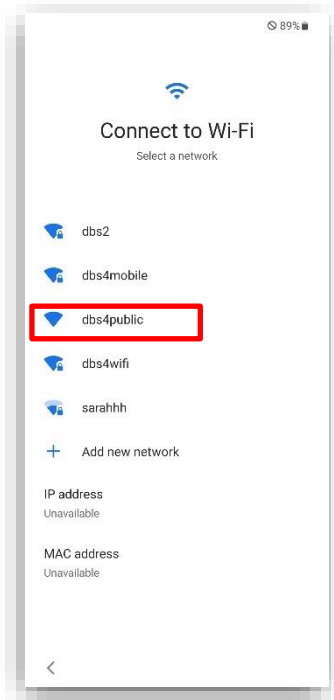
❚ When no Wi-Fi and only Mobile Data is available:

If the QR code does not work, you can also find all QR codes here:
mobileworkplace.deutschebahn.com/QR-Code-PRD
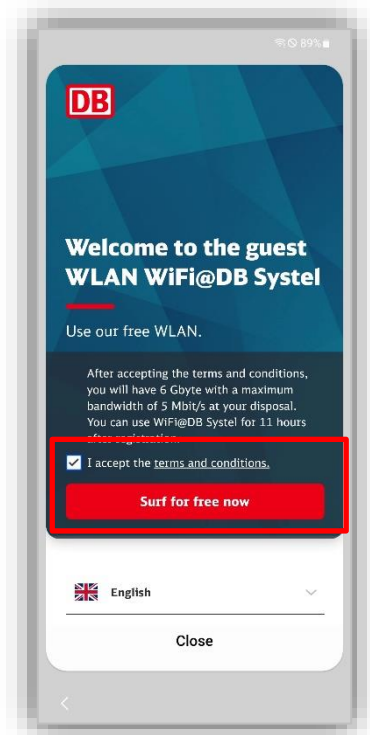
1.3 **WLAN**
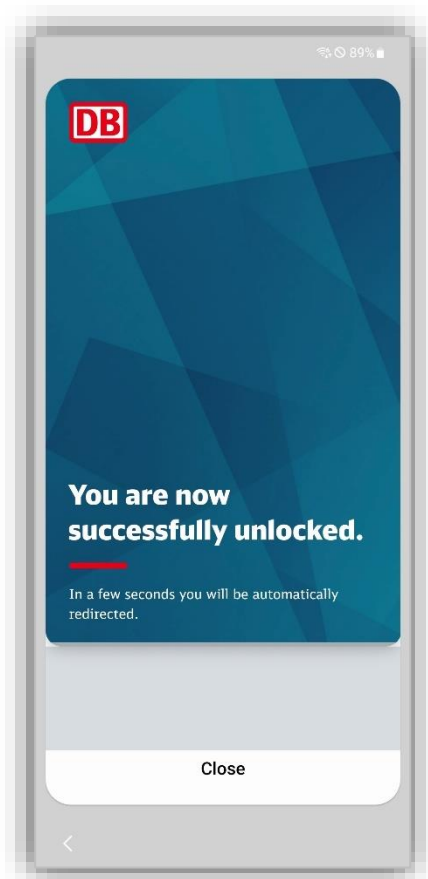
Next, set up the Wi-Fi.

- If you are in a DB building:

- Tap on the WLAN "*dbs4public*".

Note: If the connection to the "dbs4public" WLAN fails:

- Tap the "Start" button on the system start screen (see chapter 1.2).
- Then select the WLAN

- A dialogue opens, accept the terms and conditions.
- Tap on "Surf for free now".

� Tap on "*Close*".

If **no DB WLAN** is available (e.g. because you are at home):
▮ Tap your personal Wi-Fi.
▮ Enter your personal login data and tap on "*Connect*".
▮ Tap on "*Next*".

2 Register smartphone/tablet in the DB

In the next step, your DB smartphone/tablet must be linked to the DB network again (more pre-cisely in Enterprise Mobility Management, or EMM for short). Follow the instructions on the screen.
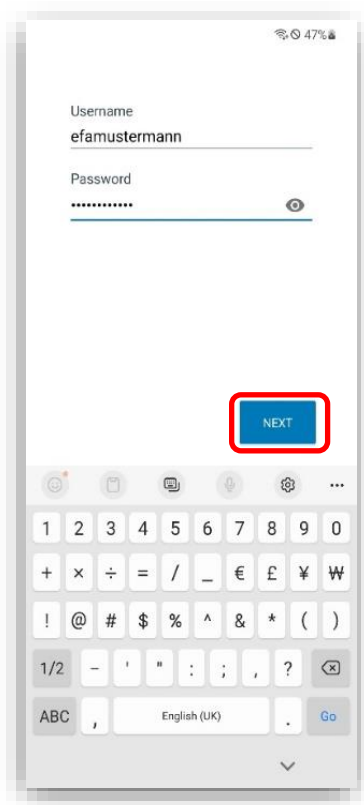
2.1 Establish connection

The smartphone/tablet is set up.
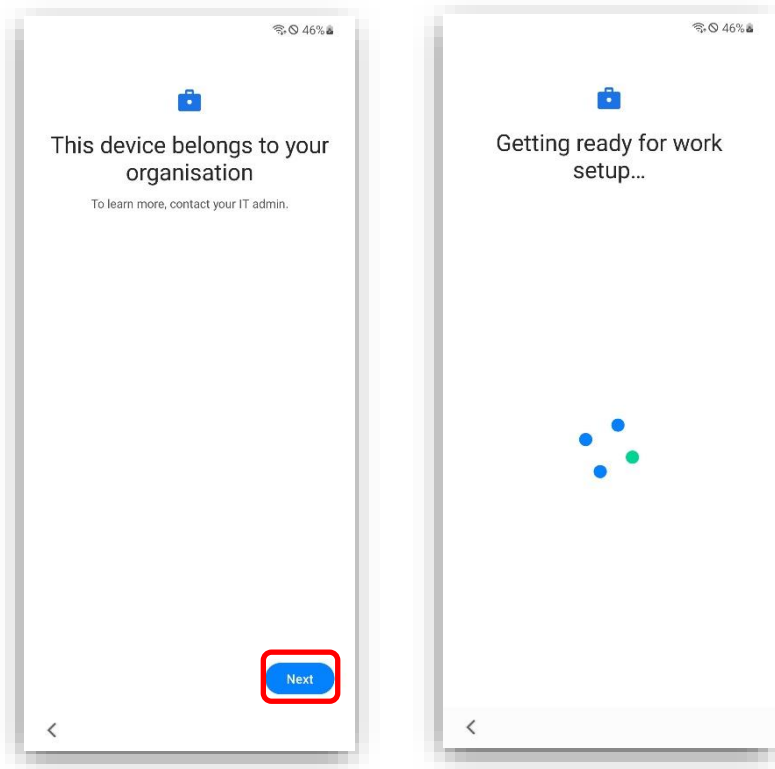
■ Confirm the following queries with "Next" and, if applicable, "*Accept and Continue*".

2.2 Log in with the group account
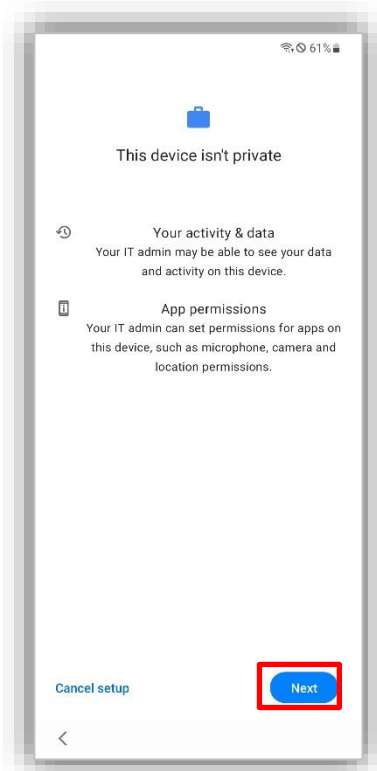
▌ Enter the login details for the group account.

▌ Tap *Next,* the configuration of the unit begins.

2.3 Set up work profile

The applications (apps) will now be installed automatically. This process can take a few minutes. The work profile is then set up.
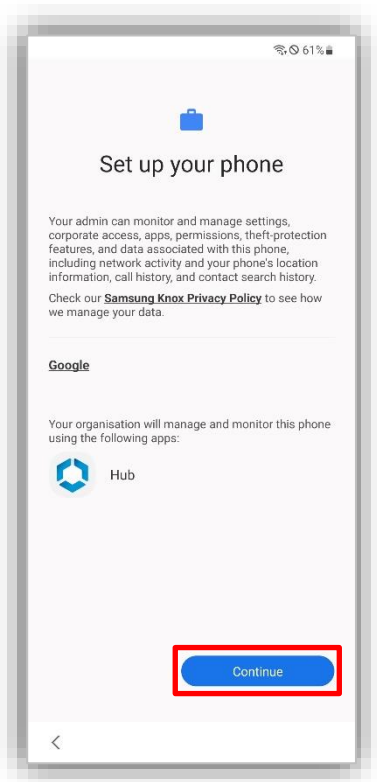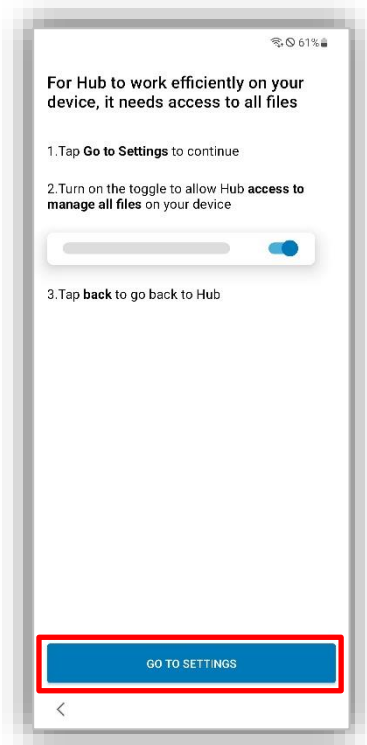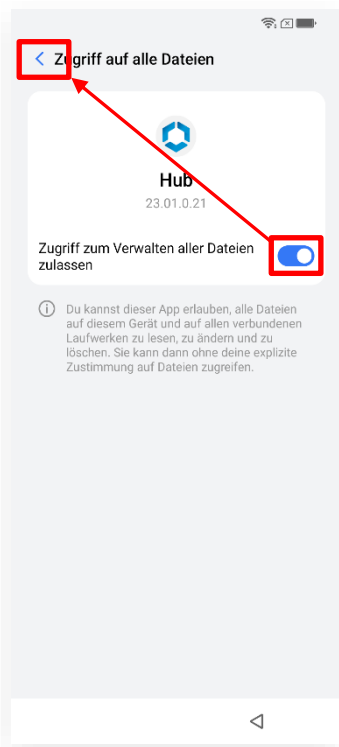

▮ Tap on "Continue" or „Accept & Continue".

▮ Tap on *"Next"*.

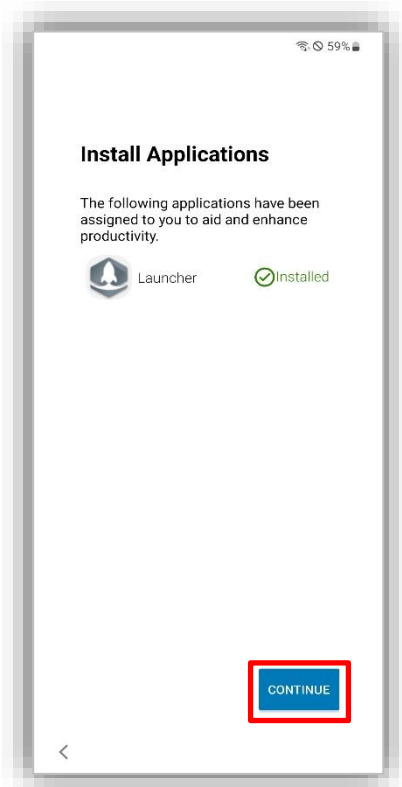## 2.4 **Set up hub**

On the next page, set up the permissions for the hub.

- ▮ Tap on "*Go to* settings
- ▮ Slide the slider to the right to give Hub permission.

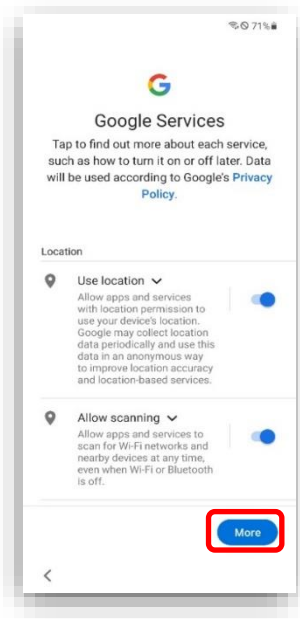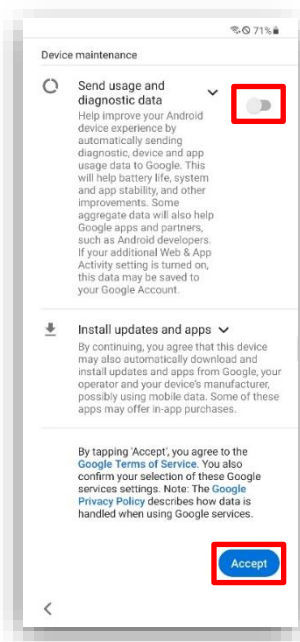- ▮ Then tap the arrow at the top left to go back.

2.5 Set up Launcher App

The Launcher app is installed.

▌ Wait until the installation is complete.

▌ Then tap on "*Next*".

2.6 **Skip Google Services**

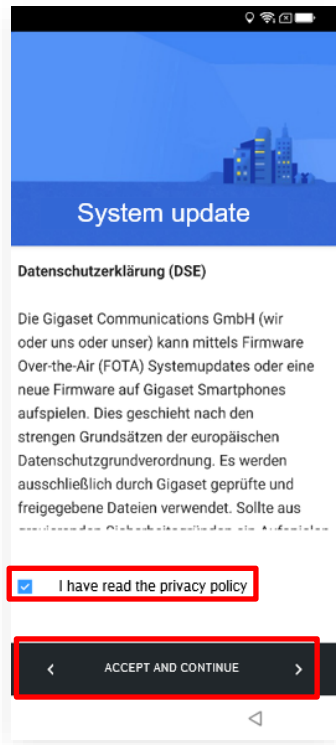To use the Google Play Store for business apps, it is necessary to accept the Google Terms of Use. Proceed as follows:
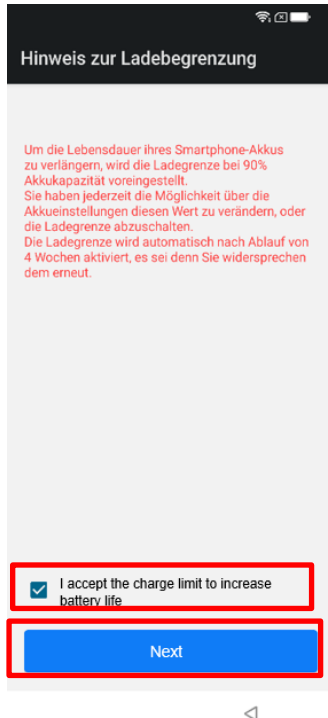

▌ Tap on "More" to see the other settings.

▌ **Send usage data & error reports:** Slide the slider to the left, the function is switched off.
▌ Scroll all the way down and tap **"***Accept"*.

2.7 **Agree to privacy policy**

❚ **Privacy policy on system updates:** Check "I have read the privacy policy" and "*I have read the consent form*".

❚ Tap on "Accept and continue".

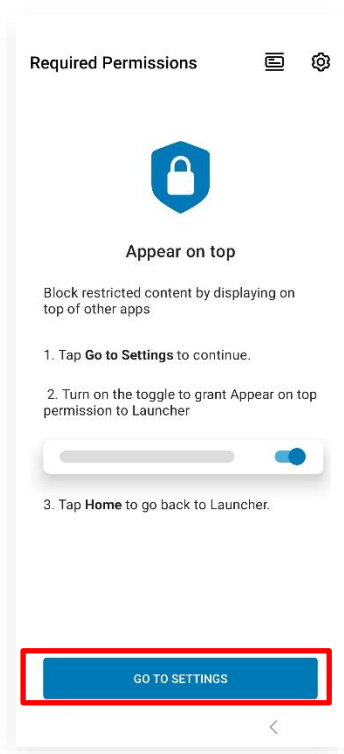❚ **Battery charge limit:** Check the **box** and tap "*Next"*.
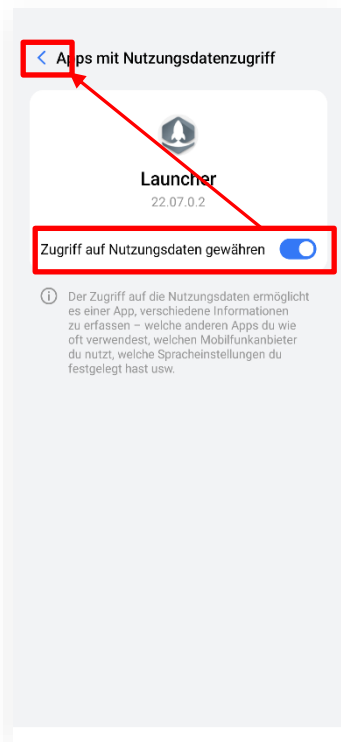
3 Necessary settings

3.1 Set up launcher

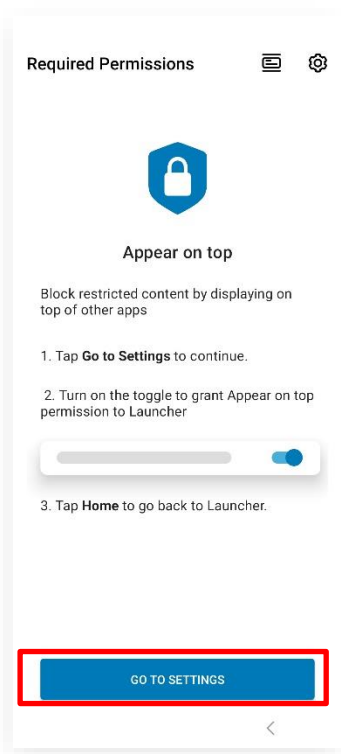The Launcher app starts automatically. Set up the permissions for the Hub and Launcher app.
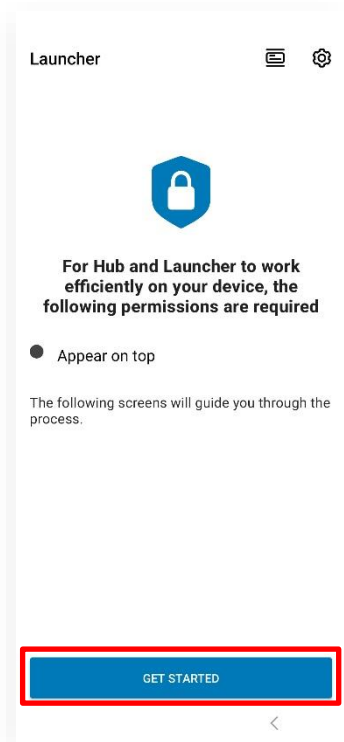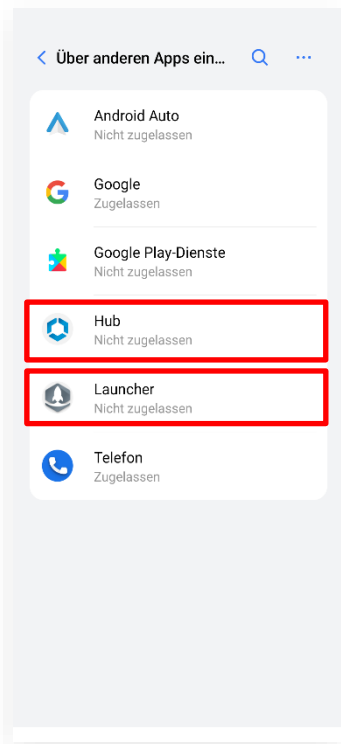

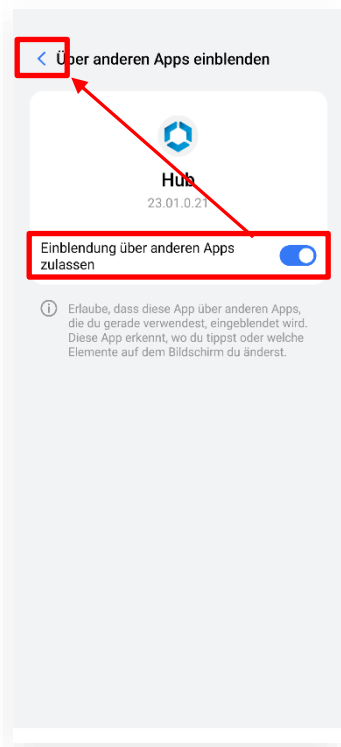▮   Tap on "Get started".

▮   Tap on "Go to settings".

▉ Slide the slider to the right to give the Launcher app permissions.
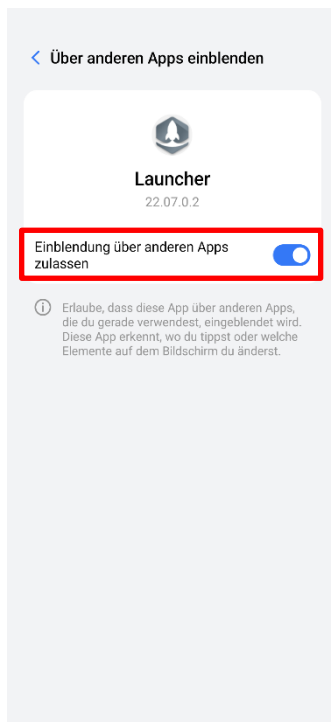
▉ Tap the arrow at the top left to go back.

▉ Tap on "Go to settings".

∎ In the first step, tap on "*Hub*".

∎ Slide the slider to the right to allow the function.
∎ Go back via the arrow at the top left.
∎ Then tap on "*Launcher*".

❚ Slide the slider to the left to switch off the function.

3.2 **User login**

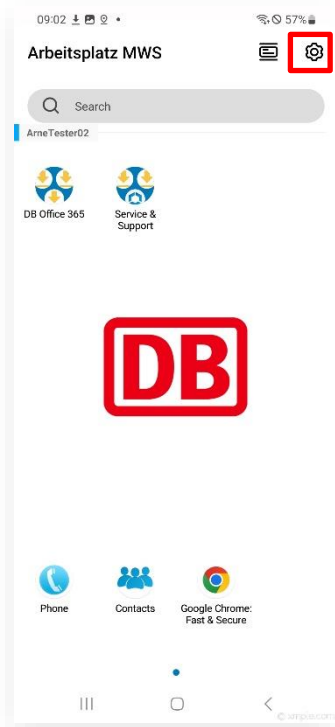When this screen appears, a user can log in to the unit.

4 Admin Mode

Note: To switch on the admin mode, you must have logged in once as a user on the device.
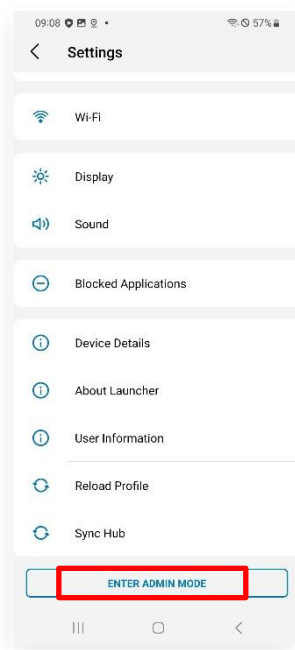
4.1 Exit Launcher

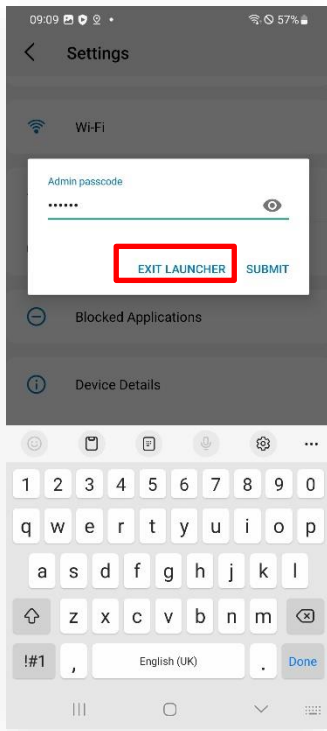The user who has the admin passcode can make changes to the unit.

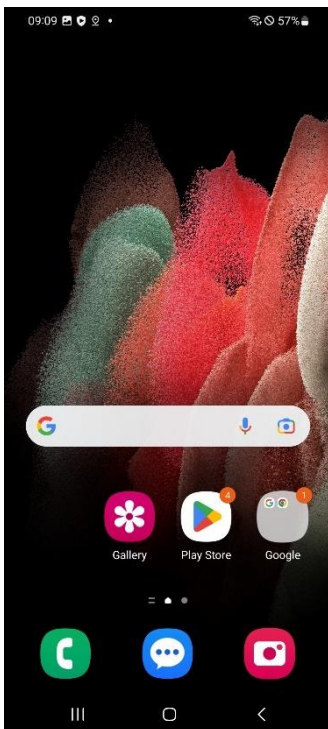To do this, the admin mode must be activated and the launcher must be closed:

▮ On the start page, tap the cogwheel icon in the top right-hand corner.

▮ The settings open.

▮ Tap on "Enter Admin Mode".

▮ Enter the administrator passcode in the field.

▮ Then tap on "*Exit Launcher*".

4.2 Launch Launcher again

To start the Launcher again, tap the *Home button* on the device or swipe upwards once. The Launcher app starts.